

Goodyear White Tanks Rotary Club Membership Satisfaction Questionnaire

This survey is intended for use by the club. All club members are being asked to complete this questionnaire to help assess member satisfaction with club activities and projects.

Enter answers on a scale of 1 to 5 with 1 being the lowest/worst and 5 being the highest/best.

1A Do you feel welcome in your Rotary club? answer 1 to 5: _____

1B Do you feel demographically isolated? answer 1 to 5: _____

1C Do you feel other members are older? answer 1 to 5: _____

1D Do you feel other members are younger? answer 1 to 5: _____

1E Do you feel other members are a different Gender? answer 1 to 5: _____

1F Rate your effort to meet other members. answer 1 to 5: _____

1G Rate other members efforts to interact with you answer 1 to 5: _____

1H Other _____

2A Do you feel comfortable sharing concerns with club leaders? answer 1 to 5: _____

2B Club leaders have so many responsibilities I do not want to burden them. answer 1 to 5: _____

2C Club leaders have their own agenda and are not interested in other ideas. answer 1 to 5: _____

2D As a new member I do not feel comfortable approaching club leaders. answer 1 to 5: _____

2E I do not want to be perceived as a complainer answer 1 to 5: _____

2F Other _____

3A How do you feel about the level of our club's involvement in the following types of activities? answer 1 to 5: _____

ACTIVITY	LEVEL OF CLUB INVOLVEMENT
3B Membership Development	answer 1 to 5: _____
3C Member Orientation and Education	answer 1 to 5: _____
3D Local Service Projects	answer 1 to 5: _____
3E International Service Projects	answer 1 to 5: _____
3F Club Public Relations	answer 1 to 5: _____
3G Fundraising	answer 1 to 5: _____
3H The Rotary Foundation	answer 1 to 5: _____
3I Fellowship	answer 1 to 5: _____

4A How involved are you in club projects and activities in general? answer 1 to 5: _____

What is your involvement in these projects and activities?

4B Membership Development answer 1 to 5: _____

4C Member Orientation/Education answer 1 to 5: _____

4D Local Service Projects answer 1 to 5: _____

4E International Service Projects answer 1 to 5: _____

4F Club Public Relations answer 1 to 5: _____

4G Fundraising answer 1 to 5: _____

4H The Rotary Foundation answer 1 to 5: _____

4I Fellowship answer 1 to 5: _____

4J Other _____

5A Are any of the following items a detriment to your full participation in club activities, projects and Rotary in general:

- 5B Insufficient knowledge answer 1 to 5: _____
- 5C Lack of Resources answer 1 to 5: _____
- 5D Personality conflicts answer 1 to 5: _____
- 5E Lack of support from other members answer 1 to 5: _____
- 5F Cost answer 1 to 5: _____
- 5G Insufficient family involvement answer 1 to 5: _____
- 5H Personal time Conflicts answer 1 to 5: _____
- 5I Other: _____

6A How do you feel about the following costs associated with membership in our club?

- 6B Club Dues answer 1 to 5: _____
- 6C Cost of weekly meetings answer 1 to 5: _____
- 6D Amount of club fines / assessments answer 1 to 5: _____
- 6E Voluntary contributions to service projects answer 1 to 5: _____
- 6F Voluntary contribution to The Rotary Foundation answer 1 to 5: _____

7A How well do you enjoy our weekly meetings?

- 7B The amount of Rotary Content in our meetings is? answer 1 to 5: _____
- 7C The length of our meetings is? answer 1 to 5: _____
- 7D Rate the overall quality of our meetings? answer 1 to 5: _____
- 7E Are our meeting day and time convenient for you? answer 1 to 5: _____
- 7F Should your club have less or more fellowship activities? answer 1 to 5: _____
- 7G How often do you use the club web site? answer 1 to 5: _____
- 7H Does the club web site have all the information you need? answer 1 to 5: _____
- 7I Is the club website easy to use? answer 1 to 5: _____
- 7J Do you have a suggestion for a better meeting time? _____
- 7K Do you have a suggestion for a better meeting place? _____

8A Rate the following aspects of our meeting:

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- 8B Service answer 1 to 5: _____
 - 8C Meal Quality answer 1 to 5: _____
 - 8D Meal variety answer 1 to 5: _____
 - 8E Décor / Atmosphere answer 1 to 5: _____
 - 8F Other _____
 - 8G Suggestions for change: _____

9A The following changes would improve our club meetings:

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- 9B Better Speakers answer 1 to 5: _____
 - 9C More focus on fellowship answer 1 to 5: _____
 - 9D Better time management answer 1 to 5: _____
 - 9E Increased variety of program topics answer 1 to 5: _____
 - 9F More service opportunities answer 1 to 5: _____
 - 9G More leadership opportunities answer 1 to 5: _____
 - 9H Increased emphasis on _____
 - 9I More involvement of family answer 1 to 5: _____
 - 9J Other _____

10A Is there anything else you would like to see changed? _____

11A How does your spouse / partner / family feel about your involvement in Rotary? _____

- 11B Proud of my Involvement answer 1 to 5: _____
- 11C Wants to know more / be involved answer 1 to 5: _____
- 11D Feels it takes too much of my time answer 1 to 5: _____
- 11E Feels it is too expensive answer 1 to 5: _____
- 11F Seeks interaction with other Rotary spouses / partners / families answer 1 to 5: _____

THANK YOU For taking the time to complete this questionnaire and your commitment to improving our club.